(4)

. (a) What do you mean by compensation management? Briefly outline the external and internal factors influencing wage and salary administration. 3+8=11

9

- (b) Briefly discuss the various methods of performance appraisal.
- '. (a) What do you mean by industrial accidents? Explain the different causes of industrial accidents and suggest few methods of reducing them. 3+4+4=11

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(b) Explain the concept of industrial relations. Discuss the steps you would suggest to promote industrial harmony in India.

3+8=11

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Total No. of Printed Pages-4

3 SEM TDC HRM (CBCS) C 305

2022

(Nov/Dec)

COMMERCE

(Core)

Paper : C-305

(Human Resource Management)

Full Marks: 80

Pass Marks: 32

Time: 3 hours

The figures in the margin indicate full marks for the questions

- 1. (a) State whether the following statements are True or False: 1×4=
- (i) Personnel management is a part of human resource management.
- (ii) The Payment of Gratuity Act was passed in the year 1972.
- (iii) Job specification is also called job description.

P23-6500/186

3 SEM TDC HRM (CBCS) C 305

P23/186

(Turn Over)

	(iv)
workers	(iv) Labour
or	we
workers or employees.	welfare
	benefits
	only
	the

- (b) Fill in the blanks with appropriate words: 1×4=4
- The process of job analysis is a collection process.
- (ii) Advancement within the organization is called _____.
- (iii) The Industrial Disputes Act was passed in _____.
- (iu) A popular method to reduce manpower is ____ retirement scheme.
- 2. Write short notes on any four of the following (within 150 words each): 4×4=16
- a) Human Resource Information System (HRIS)
- (b) Induction
- (c) Executive Development
- (d) Transfer
- (e) Incentive Plans

(Continued)

P23/186

3. (a) What do you understand by Human
Resource Management? Explain the
important functions of Human Resource
Management. 3+8=11

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- (b) Discuss the major challenges of Human Resource Management.
- . (a) What do you mean by recruitment?

 Discuss the various sources of recruitment.

 3+8=11

7

- (b) What do you understand by selection process? Explain the various steps involved in the selection of personnel.
- 5. (a) State the benefits and limitations of career planning and development. What steps can be taken to make it more effective?

 4+4+4=12

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(b) How does training differ from development? What are the principles to be kept in mind while designing a sound employee training programme? 4+8=12

P23/186

(Turn Over)